



EPA Rolls Out Enterprise eForms to 18000 Employees with Just a One Man Help Desk



Overview

■ IBM Business Partner:

ITM Associates, a subsidiary of Barcode Technology (BTI)

■ Customer:



US Environmental Protection Agency (EPA)

In 2004, EPA's Office of Environmental Information selected ITM's *inFusion eForms* from a wide array of potential electronic forms products and qualified vendors to replace an existing, obsolete, client-based electronic forms system.

Since going live in August 2006, the highly scalable EPA WebForms has grown to support 75 electronic forms. On average, over 10,000 unique users generate 2,000 records each day.

WebForms runs on 4 clustered IBM® Blade servers. The system is Section 508 compliant, connected to EPA's purchase requisition system. The EPA extends the capabilities to integrate with multiple Oracle systems that support HR and budget functions. Talks of integrating with PeoplePlus are currently underway.

With 18,000 employees located nation wide, EPA Webforms is the largest implementation of *inFusion eForms* by a US government agency. However, because the system is designed and implemented with a high performance and reliability standard in mind, only a 1-person help desk is needed to support the entire operation.

ITM's approach to capitalize on assets already built and working in a government production environment provides the lowest risk and highest investment return for delivering a fully functional solution in 90 days as specified by the EPA.

Leveraging the existing infrastructure also promotes the concept of sharing Federal IT assets and provides a cost effective way to achieve the requirements.

As *inFusion eForms* supports both XML-based Lotus® Forms and PDF, ITM not only helps EPA pro-

tect and maximize the value of its IT investment, but also gives the agency the advantage of swiftly moving to XML forms whenever it's ready.

About ITM Associates

Founded in 1993, ITM is a subsidiary of International Barcode Corporation (BTI). As an IBM Advanced Business Partner, ITM delivers automated form-based business solutions for clients in both private and public sectors.

ITM's solutions leverage BTI's innovations in advanced bar code technology backed by dozens of issued and pending patents. BTI and its affiliate companies have offices in New York, NY, Rockville, MD, Philadelphia, PA, with a joint venture in Beijing, PRC. BTI is represented globally by a growing network of international licensees.

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